



PRINCES

— SANDWICH BAY, KENT —

Dear Guest,

A very warm welcome to The Lodge at Prince's, and thank you for choosing to stay with us.

Whether your visit is centred around experiencing our Championship Links golf or simply relaxing and enjoying the comfort, hospitality and cuisine of The Lodge - our team is here to ensure your stay is seamless, enjoyable and memorable.

In 2025, Prince's was voted the No.1 Golf Club in England at the Golf Club Awards - a recognition that reflects both the quality of our courses and the exceptional experience we strive to deliver to every guest. We are also proudly honoured to be hosting the 53rd Walker Cup in 2030, marking the first time this prestigious amateur match between Great Britain & Ireland and the United States will be held at Prince's.

In recent months we have continued to invest in enhancing comfort and facilities across the property. Air conditioning has been installed throughout The Lodge this winter, and we will be refurbishing the bar area this spring, further elevating the spaces in which our guests can relax and socialise.

From the sweeping views across the links and Sandwich Bay, to the challenge of traditional links golf and the calm of our coastal setting, we hope you find Prince's as special as we do.

Should there be anything at all we can do to make your stay more comfortable, please do not hesitate to ask - our team will be delighted to assist.

We wish you a wonderful stay.

Yours sincerely

Robert McGuirk
General Manager



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GUEST INFORMATION

Adapters

Adapters are offered subject to availability; please phone Reception by dialing '800' and one will be brought to your room. A £5.00 refundable deposit will be required. The hotel's electrical supply is UK 220-volts.

Air Conditioning

All rooms are now equipped with an air conditioning system. This works for both cooling and heating. The temperature can be raised or lowered on the control panel within each bedroom or lounge in the apartments.

Attractions

Please use the below link to view local attractions - www.sandwichkent.co.uk

Forgotten Something?

If you have forgotten any essential toiletries, we will try to source them for you, just contact reception with your request, dialing '800'.

The hotel offers the following on request:

- Shampoo and conditioner
- Dental kit
- Shaving kit
- Vanity kit
- Shoeshine kit
- Sewing kit
- Shower caps
- Ear plugs
- Hair straighteners

Cash & Credit Cards

It is not possible to charge cash to your room. Prince's is a cashless facility and does not accept cash. All major credit cards, including AMEX, are accepted for payments.

Check Out Time

Check out is 1030

Cleaning

Room cleaning takes place daily from 0900 to 1700. Please note stay overs will only be refreshed upon request - please let Reception know if you require your room servicing.



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Cot/Travel Cot

We have baby cots available for use. Please contact Reception by dialing '800' who will organise housekeeping to bring one to your room subject to availability.

Dogs

We welcome guests to bring well-behaved dogs. Upon request, we can provide a dog bowl, dog bed and treats. Dogs are allowed in the Bar and Terrace areas but not in the 1932 Grill.

Do Not Disturb

Please inform Reception if you do not wish to be disturbed by phone calls.

Dining

The Lodge

The 1932 Grill will serve:

Breakfast - 0700-1000

Lunch - 1200-1430

Sandwich Menu - 1200-1700

Dinner from 1800-2045

Last orders for drinks in the Bar is 2300

The Clubhouse

BST

The Clubhouse is open from 0700-1900 with last orders for food at 1645.

GMT

The Clubhouse is open from 0700-1700 with last orders for food at 1545.

Pro-Shop

BST

0700-1800 Daily

GMT

0700-1700 Daily

Doctors

Sandwich Medical Practice - Cattle Market, Sandwich, Kent, CT13 9ET

Tel: 01304 613436

Open: Mon-Fri 0800-1830, Sat-Sun Closed

Eastry Surgery - High Street, Eastry, Kent, CT13 0HE

Tel: 01304 611207

Open: Mon-Fri 0800-1830, Sat-Sun Closed



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NHS Direct

Tel: 111

Open: 24/7

Hospital

QEOM A&E - Ramsgate Road, Margate, Kent, CT9 4AN

Tel: 01843 225544

Open: 24/7

Deal Victoria Hospital Minor Injuries – London Road, Deal, CT14 9UA

Tel: 01304 865400

Open: Mon-Sun 0800-2000

Chemists

Boots - 17 Market Street, Sandwich, Kent, CT13 9DA

Open: Mon-Fri 0900-1830, Sat 0900-1700, Sun Closed

Dress Code

We request that you refrain from wearing denim in the Clubhouse.

Smart denim is permitted (but not ripped denim) in The Lodge.

Denim, tracksuits, T-shirts, or training shoes are not permitted on the course at any time.

Electricity

Each room uses UK 220-volt sockets and each bathroom is equipped with a 120-volt shaving point located to the bottom right-hand side of the mirror. Electrical adaptors can be provided from Reception - we will require a refundable £5 deposit.

Emergency Numbers

For emergencies, please contact Reception by dialing '800' who will be able to direct your calls to the relevant service.

Fire Precautions/Emergency Evacuation

If you discover a fire, immediately sound the fire alarm and inform a member of staff. In the event of a fire, the fire alarm will sound continuously. Please familiarise yourself with the fire exits and fire safety procedures listed on the back of the bedroom door. The fire assembly point is located on the grass opposite The Lodge, towards the sea.

Golf information

Prince's Golf Club – Prince's Drive, Sandwich Bay, Kent – CT13 9QB

Tel: 01304 611118

Royal Cinque Ports Golf Club - Golf Road, Deal, Kent, CT14 6RF

Tel: 01304 374007



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The Royal St George's Golf Club - Sandown Road, Sandwich, Kent, CT13 9PB
Tel: 01304 613090

Golf Tuition

Prince's Golf Club offers expert tuition from our PGA qualified golf professionals. To book golf tuition or tee times please call the Prince's Pro Shop on '809'

Internet

Complimentary Wi-Fi internet is provided for guests in rooms. To Access the Wi-Fi please fill out the required information on our Wi-Fi portal. This will work throughout the main Lodge building and both the apartment blocks.

Ironing

All rooms have both an iron and ironing board provided. Apartments all have an iron in the cupboard under the sink and an ironing board behind the door into the apartment.

Keys

Please leave your room key at Reception when you leave the hotel. If your keys stop working at any stage during your stay, please contact Reception and we will issue a new key. The key card also triggers the lights in the rooms and is also for identifications purpose at the bar/restaurant and will be required for room charges.

Lift

Children under the age of 12 are not permitted to use the lift without adult supervision. In case of fire do not use the lift - stairs only!

Light System

When you enter your room, there is a device on the wall near to the door. Place your room card in the card reader to activate the light control. When you leave don't forget to take the room card with you.

Lost & Found

Please note that the hotel will not assume responsibility for lost or disappeared items. When something is found in the bedrooms, housekeeping keeps a record and stores everything in the housekeeping department. Do not leave valuables in your cars.

Lucas Lounge

This lounge was opened in May 2018 in memory of Laddie Lucas and the long-standing link between the Lucas family and Prince's.

Guests are welcome to use this lounge subject to availability. Please enquire if you are interested in private dining with this room for your group.



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Maintenance

It is our objective to keep the hotel facilities in a perfect technical condition; however, it may happen that our staff has overseen a problem and we would like to apologise if this is the case. The hotel provides daily maintenance support. Kindly call Reception by dialing '800' in case you require assistance in your room.

Mobile Phone Calls

We request that mobile phones are not to be used in the Clubhouse, 1932 Grill or on the course.

Newspapers

We have a copy of both The Times and the Telegraph delivered each morning, they can be found in the Lodge Bar.

Night Porter

Between the hours of 2300-0700 the night porter is located on site.

Parking

Guest parking is provided in the grounds outside The Lodge. We regret that we cannot accept any responsibility for loss or damage to cars or their contents parked in the grounds and we would advise you not to leave any valuables inside your vehicle.

Pillows

Should you require non-allergenic pillows, please contact Reception, dialing '800'.

Room Service

Please call '802' to order room service.

Smoking

Smoking is not permitted throughout the hotel. Please use the outdoor areas marked for this purpose. Please do not smoke out of the windows. Any guest found to have been smoking in the rooms will be charged a cleaning fee.

E-cigarettes are also not permitted.

Snooker Room

Our snooker room is open during bar hours.

Taxis

Sandwich Cars:	01304 617424
KO Cars:	07944 286868
Al Cars:	01304 363636
Direct Cars:	01304 382222
Turners Cars (Thanet)	01843 599685



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Telephone Calls

Every room has an internal line to contact reception or another guest bedroom. It is not possible to make external calls.

Television

Each room is equipped with a wall-mounted HD television for your convenience. For a channel list please press 'guide' on the remote. Sky TV is available in bar at The Lodge and the Clubhouse.

Towels

If you would like clean towels during your stay please ask at Reception.

Transport

Transport will be available from the Main Clubhouse on request for guests wishing to travel between the Clubhouse and The Lodge - subject to availability. Should you require transport, please call reception '800'.

Wake up Calls

Please book your wakeup call by contacting Reception please dial '800'.



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GREEN POLICIES

At Prince's and The Lodge at Prince's we take conserving the environment very seriously.

Throughout the hotel, clubhouse and golf course we have measures in place to help reduce our carbon footprint.

As a matter of environmental concern, we kindly request that you use water and electricity responsibly and reuse towels whenever possible to help conserve the environment:

Bed Linen

Linen is changed upon request.

Towels

Please hang up towels you wish to reuse. Please leave any towels you would like replaced in the bath/shower and let Reception know if you require fresh towels.

Electricity

We have energy saving devices in all the rooms. Once the card is removed from the slot the lights will time out. All light bulbs are energy efficient across the site.

Local Suppliers

Where possible local suppliers are used particularly for meat, fish, fruit and vegetable produce in both The Lodge and Clubhouse.

Recycling

All waste is separated into separate types and sent away to be recycled.

Waste Water

All waste water is treated on site and returned to the 37,000 m³ reservoir for use as irrigation on the course. The reservoir is tested for water quality annually to ensure that it is compliant and is safe for use in sprinkler irrigation.